

2023 Application for
Trustee Candidacy



D A L L A S
POLICE & FIRE
PENSION SYSTEM



Name: Armando Garza	
Home address: [REDACTED]	Employer and address: AccentCare, Inc. 17855 Dallas Pkwy. Ste 200 Dallas, TX 75287
Preferred Phone: [REDACTED]	
E-mail: [REDACTED]	

Mark the Appropriate Response:

I am a current or former sworn member of the City of Dallas

Police Department

Fire Department

Indicate Status

Active

Retired

Terminated Employment Prior to Retirement

Required Documents:

Section 3.01 (b-1)(1), Article 6243a-1 Texas Statutes, requires that all trustees must have demonstrated financial, accounting, business, investment, budgeting, real estate, or actuarial expertise. **Please provide a resume, CV or other document which demonstrates your qualifications to serve as a trustee.**

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Signature:  Date: 05.04.2023

ARMANDO GARZA

EMERGENCY MANAGEMENT SERVICES (EMS) PROGRAM MANAGER

Emergency Operations Coordinator • EMS Liaison / Specialist • Team builder & Leader • Incident Commander

Versatile, results-oriented emergency management professional with 27+ year career in developing and coordinating the execution of high profile public safety and emergency services, managing all aspects of tactical emergency response operations. Skilled at working closely with executive management teams and federal/state/local regulatory, emergency, and local law enforcement agencies to ensure execution of all operational and emergency response plans. Adept at ensuring the readiness and capability of all local and partner agency personnel, creating, and revising incident response plans. Skilled at conducting public safety and preparedness educational presentations/seminars. Thrives in high-stress environments that require focused decision-making in dynamic life-threatening emergency situations as well as in non-emergency events and incidents.

Areas of Expertise

- EMS Program Operations Planning
- Pre-Hospital Advanced Life Support
- Emergency Operations Center (EOC)
- EMS Trends / Best Practice Analysis
- Disaster Recovery Service Management
- Project Management Methods
- Regulatory Compliance Management
- Continuous Quality Improvement (CQI)
- Patient Support Planning
- Quality Assurance Evaluations
- Team/Staff Training & Coaching
- Bilingual in English & Spanish

Key Assessments

- **Team Leader** – Confident in building, leading, and coaching teams in implementing robust safety, risk management, and best practice response programs that address a variety of threat assessments.
- **Partnership Builder** – Utilizing advanced interpersonal skills to foster an atmosphere of trust and respect with current and prospective partners and peers to define project scope, identify issues, and create actionable plans to achieve objectives.
- **Strategic Performer** – Developing and implementing high-impact operational EMS support strategies, collaborating with management to ensure new strategies align with management goals and expectations.
- **Project Oversight** – Adept at supporting complex emergency management operations, directing multiple concurrently running projects from initial planning stage to final deployment and conducting post project evaluations.

PROFESSIONAL EXPERIENCE

ACCENTCARE, INC., DALLAS, TX

11/2021 TO PRESENT

PLANNING SPECIALIST - OFFICE OF EMERGENCY MANAGEMENT

Collaborate with stakeholders at all levels of the organization and regulatory partners to ensure all Emergency Preparedness and Response Plans comply with federal, state, and local regulations.

- ◆ Developed AccentCare's Emergency Management Online Portal, Veoci.
 - Evaluated business requirements to ensure forms, reporting process and records retention meet and exceed regulations.
- ◆ Produced National Emergency Operations Plan to guide the organization's response to events that could pose and/or have significant impacts to business operations.
- ◆ Delivered Tabletop Exercises (TTX) to over 300 offices nationwide to ensure system knowledge, test and revise response procedures.

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CITY OF DALLAS FIRE-RESCUE, Dallas, TX

06/1994 to 09/2021

Built solid career of accomplishment and promotion with one of the nation's premier fire-rescue agencies, providing the most effective and rapid emergency, fire, rescue, medical, and prevention services to the citizens of Dallas, Texas.

QUALITY MANAGEMENT LIEUTENANT - OFFICE OF MEDICAL DIRECTION, 06/2020 to 09/2021

Personally chosen by the Fire Chief to oversee development and daily operations of the DFR's first ever DFR Quality Management team. Building the team from the ground up, working closely with the Office of Medical Direction to identify trends, evaluate solutions, and develop training programs to ensure delivery of high-quality Emergency Medical Services to all citizens. Recruit and interview qualified candidates that include EMS personnel and first responders. Collaborate with internal/external stakeholders and state partners to ensure all paramedic work group/member operations comply with state and local regulations.

- ◆ Lead team to proactively deliver compassionate/empathetic EMS services to citizens during life threatening situations.
- ◆ Serves as resource in evaluating EMS situations and providing field solutions to help patients and meet all regulations.
- ◆ Drove process to develop and implement COVID protocols/procedures for exposed/symptomatic DFR members.
- ◆ Implemented Peer Review process amongst paramedic work groups to ensure all teams operate at highest levels.
- ◆ Schedule and attend QA meetings with field medics to ensure Continuous Quality Improvement (CQI).

COMMUNITY BASED TEST SITES (CBTS) OPERATIONS CHIEF, 03/2020 to 06/2020

Provided high level leadership in establishing and implementing two federally sponsored CBTS' centers at American Airlines Center and Ellis Davis Field House. Collaborated with local, state, and federal partners to develop, implement, and manage Covid-19 testing for all citizens wishing to be tested.

- ◆ Played key role in developing and deploying new processes that ensured speedy testing and delivery of results.
- ◆ Consistently evaluated/modified processes to streamline operations and ensure excellent customer service.

EMS Electronic Patient Care Report (EPCR) Coordinator / System Administrator, 9/2018 to 06/2020

Served as a liaison between the vendor, hospitals, EMS teams, first responders, and regulatory agencies such as Texas Department of State Health Services to ensure technologies and software operated at peak performance, such as LifePak 15 Defibrillator. Sourced vendor products, tested equipment, and setup device preventative maintenance plans. Devised and implemented plan to support the continued maintenance and repair of equipment. Ensured all laptop operations and processes adhered to current regulations in protecting/managing Patient Information.

- ◆ Reduced equipment transmission failures by 75% by ensuring prompt installation of new modems.
- ◆ Oversaw the acquisition and replacement of all fleet equipment valued at \$758K.
- ◆ Actively tracked and maintained 180+ EMS laptops and 100 LifePak 15 Defibrillators valued at \$35k each.
- ◆ Developed, managed, and delivered training of the new EPCR system to over 1,200 medics.
- ◆ Credited for evaluating/selecting appropriate product that met needs of citizens, field medics, and stakeholders.
- ◆ Reduced failure rate of EMS laptops from 40 machines per week to less than one per week by coordinating the imaging, delivery, inventory, and distribution of the devices to the field medics.
- ◆ Managed EMS Branch operations during Oct 2019 Tornado, leading teams to provide ER services in impact zone.

STATION OFFICER / FIREFIGHTER / PARAMEDIC, 04/2002 to 09/2018

Directed a team of four firefighters/paramedics in the delivery of advanced life support and EMS services for victims in dangerous life-threatening situations in both emergency and non-emergency events. Planned and coordinated efficient delivery and execution of key firefighting/hazardous materials/rescue duties, including deploying hose lines, operating nozzles, pumps, and hydrants to suppress fire and reduce property damage. Reported to Battalion Chief on team operations.

- ◆ Successfully handled over 10K emergency responses, serving as team lead in directing all onsite, field operations.
- ◆ Served as Station Trainer, educating and training new paramedics/firefighters on department procedures/processes.
- ◆ Served as Primary Representative in negotiating Salary/Benefits for DFR members for \$100M compensation package.
- ◆ Hand-picked to oversee creation of Community Wildfire Protection Plan (CWPP) for City of Dallas

- Leading 3-member team in drafting proposal, conducted plan mapping, and finalized the final proposal.
- Presented and won approval of the CWPP program by the Dallas City Council.
- Led team in starting, performing key tasks, and completing the project on time and to high quality standards.

ADDITIONAL EXPERIENCE

Lead Instructor - Dallas Fire Academy ('00-'02) • CITY OF DALLAS FIRE-RESCUE, Dallas, TX

Chosen by leadership team to conduct multiple Dallas Fire Rescue Recruit Training Classes following TCFP State Certification Curriculum; trained new members in how to follow and adhere to all DFR policies and procedures.

Firefighter / Paramedic - ('94-'00) • CITY OF DALLAS FIRE-RESCUE, Dallas, TX

Performed a wide range of firefighting work, including preventing, combating, and extinguishing fires to protect citizens and property; provided emergency medical care, operated EMS field equipment such as electrocardiograms (EKGs) and emergency diagnostic equipment to assist patients; completed yearlong training ('94-'95) prior to first assignment.

Owner / Safety Instructor / EMS Consultant ('95-'19) • STRATEGIC EMERGENCY SOLUTIONS, Coppell, TX

Built highly profitable firm from the ground up specialized in providing advanced EMS / Safety services and training large corporations, small companies, colleges, schools, and daycare facilities; prepared and presented most up to date CPR/AED/First Aid training and best practices directly to employees and managers; sold and serviced various types of emergency response equipment, including AEDs and Oxygen units for use in business/school environments.

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- Developed, tested, and revised emergency response plans and procedures to meet the client's needs.
- Hired/trained Adjunct Instructors and monitored program delivery techniques to ensure training met benchmarks.
- Built highly loyal client base, personally conducted CPR/First Aid training classes for clients over the past 20 years.
- Released the day to day management of the firm to partner in 2019, who is currently leading/directing the firm.

EDUCATION & PROFESSIONAL DEVELOPMENT

UNIVERSITY OF NORTH TEXAS, Denton, Texas

Bachelor of Science in Emergency Administration & Planning (EADP) (2011)

NATIONAL FIRE ACADEMY, Frederick County, Maryland

Community Wildfire Protection Plan Management Training (2013)

Professional Certifications & Training:

- Aircraft Rescue & Firefighting (ARFF) Certification (06/2017)
- Basic Wildland Firefighter Certification (2012)
- Master Firefighter (8/2010)
- FEMA's National Incident Management System (NIMS) - 100, 200, 400, 700, 800 Certified
- Master Firefighter (8/2010)
- Fire Officer I (8/2009)
- Pump Driver Operator (11/2000)
- DFR Instructor II Certified (12/2000)
- CPR/AED/1st Aid Instructor Trainer (5/98)
- Completed Basic Firefighter Training (1/95)
- Certified Paramedic (1994)
- Currently Obtaining OSHA-30 Certification

Professional Association Assignments & Memberships:

- Elected to serve as Fire Representative on Dallas Police and Fire Pension Board of Trustees (08/2019 to 08/2023)
 - Selected as Deputy Vice Chairman of Dallas Police and Fire Pension Board of Trustees (09/2020)

- Elected to serve as President of Dallas Hispanic Firefighter's Association (DHFA) (01/2018 to 09/2021)
- Pension Legislative Representative Dallas Hispanic Firefighters Association (DHFA) (2017)
 - o Worked with State Representatives/Senators/Pension Fund Staff to draft HB3158 to ensure Pension Fund solvency
- Line of Duty Death Committee Rep for Dallas Hispanic Firefighters Association (DHFA) (2014)

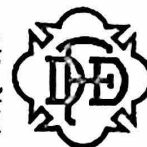
Technical Skills:

- MS Office (Word, Excel, Outlook, PowerPoint), Adobe Creative Suite

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D A L L A S
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PENSION SYSTEM



Name: DAVID HATCH	
Home address: [REDACTED]	Employer and address: DALLAS FIRE RESCUE 6730 GREENVILLE AVE
Preferred Phone: [REDACTED]	
E-mail:	

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Signature: David Hatch Date: 5/4/2023

David Hatch

Objective Seeking a position as Dallas Fire Pension Trustee where I can utilize my financial and negotiating skills to improve the DFPF health for years to come.

Education Masters of Science in Real Estate Finance & Development
University of Texas at Arlington, Arlington, Texas

Dec 2011
UTA GPA: 3.67

Bachelor of Business Administration with an emphasis in Marketing
Texas State University- San Marcos, San Marcos, Texas

May 2010
Texas State GPA: 3.43
Cum Laude

Related Work Experience **Driver Engineer/Paramedic**

Dallas Fire Rescue Dallas, TX Oct 2011- Present

- Manage and direct a team of medics to reach the goals of the organization
- Provide emergency medical services to the citizens of Dallas
- Plan and teach the public about fire prevention methods and strategies
- Fulfill daily staffing procedures while performing daily payroll audits.

Licensed Real Estate Broker-Owner

Redline Realty, LLC Northlake, TX May 2007- Present

- Specialize in Buyer & Seller representation for single family homes
- Created over 300 fiduciary relationships (100mm in sales)
- Building a team of agents and continually expanding growth

Leasing Representative

Boxer Property Dallas, TX April 2011- Oct 2011

- Voted MVP for the month of July.
- Managed the renewals for over 200,000 square feet of office space
- Executed contracts for over 67,000 square feet of space in 4 months

Honors and Activities

United States Navy

1998 – 2002

- Operation Specialist 2nd Class Honorable Discharge
- Medal of Good Conduct
- National Defense Service Medal
- Armed Forces Expeditionary Medal
- Battle "E" Ribbon three consecutive years
- Surface Warfare Medal

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D A L L A S
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Name: Matthew Shomer	
Home address: [REDACTED]	Employer and address: City of Dallas 5000 Dolphin Rd Dallas, TX 75223
Preferred Phone: [REDACTED]	
E-mail: [REDACTED]	

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Signature:  Date: 4/6/2023

MATTHEW SHOMER

EXPERIENCE

10/2018 – CURRENT

FIRE CAPTAIN 18C: DALLAS FIRE DEPARTMENT

- Ranking officer over the busiest fire station within the city of Dallas.
- Directly responsible for 16 assigned members and multiple rotational probationary members at the station level who are assigned to seven different apparatus.
- In command of CBD high rise operations, multiple downtown improvement programs and liaison with DPD, DSO, DART and multiple municipal and private homeless outreach organizations.
- Member of Texas Task Force II since 2011 serving under FEMA's national response framework.
- Member of the Dallas Urban Search and Rescue Team 2010-Present.
- Developed original pedagogy, lesson plans and teaching aids for state of Texas Structural Fire Fighter certification process for use by public institutions to obtain licensure and certification for new members.
- Responsible for responding to multiple alarm emergencies, mass casualty incidents, hazmat responses, elevator emergencies, EMS related incidents and traditional structure fires within the city of Dallas.
- Adjunct Instructor for the training division within the Dallas Fire Department

8/2010 – PRESENT

BROKER/OWNER, PIONEER DFW REALTY LLC (CORPORATE LICENSE 9003749, BROKER LICENSE 0597853)

- Founded Pioneer Realty LLC in 2010 as a residential real estate brokerage with initial focus towards investors, developers & international buyers.
- As of 4/2023 the brokerage employs 75 licensed real estate agents throughout the state of Texas.
- Consistently ranked in the top 10% of Brokerages in North Texas when rated on per-year gross sales.
- Offices in Dallas & Canton with expansion plans for an office in Houston during Q4 of 2023.
- Business Growth has averaged 15% per year since incorporation. Reported sales of 28 million in 2022.
- Created a commercial real estate division in 2019 with 40% per-year growth from 2020-2022
- Active in the following major Texas MLS markets: DFW, Houston, Austin, El Paso, San Antonio, Central Texas and Oklahoma.
- Member of NTCAR, Metrotex, ABOR, HAR, GTAR, CTXMLS and COSTAR
- In-House Residential and Commercial Property Management Services

10/2008 – 2/2019

LIEUTENANT/ EMS SUPERVISOR: DALLAS FIRE DEPARTMENT

- EMS Field Supervisor for 13 fire stations with oversight over 82 front line Paramedics
- QI and QA coordinator over medical treatments, paramedic documentation and treatment/transport decisions.
- Training coordinator for DFR paramedics and liaison with Brookhaven, UTSW & BIOTEL medical control.
- Create and revise SOPs and MOPs covering best practices in Emergency Medicine and Fire Suppression.
- Responsible for responding to multiple alarm emergencies, mass casualty incidents, HAZMAT responses and in active fire suppression throughout the city of Dallas.

8/2014 – 6/2016

TEACHER, IRVING ISD

- Certified by the Texas Education Agency in English, Communications, Health Sciences and Administration
- Implemented an EMT-Basic / Certified Nurses Aid licensure program for 11th & 12th grade Irving ISD students to directly enter into the work force post-graduation at Jack E Singley Academy
- Wrote & developed course curriculum for the district and the State of Texas Department of Education
- Directly responsible for coordinating student rotations with local hospitals and nursing homes for clinical rotations.
- Liaison with Baylor Scott and White Hospital System for student's clinical rotations.

8/2003 – 10/2008

TEACHER, CARROLLTON FARMERS BRANCH ISD

- Teacher 12th grade AP English and 11th grade Pre-AP English
- Sponsored Academic Decathlon, Debate and FCA

EDUCATION

2003-2005

MASTER OF ARTS, UNIVERSITY OF NORTH TEXAS

- Educational Administration with a 4.0 GPA
- Thesis over technology integration in the development of pedagogy within secondary education

1998-2003

BACHELOR OF ARTS, TEXAS A&M UNIVERSITY – COLLEGE STATION

- Major in Communications
- Minor in English
- Certificate in Advanced International Affairs at the George Bush School of Public Policy

CERTIFICATIONS

- TCFP Master Fire Fighter Certification
- TCFP Fire Instructor 1 & 2,
- TCFP Fire Officer 1&2
- EMT-Paramedic Texas Department of State Health Services
- TEEKS Certified in Structural Collapse, Trench Rescue, Search, Breaching and Breaking & High Angle Rescue
- Licensed Real Estate Broker through the Texas Real Estate Commission
- Currently completing the Texas Certified Appraiser's License with expected completion date of 12/2023

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D A L L A S
POLICE & FIRE
PENSION SYSTEM



Name: <u>David Wak</u>	
Home address: [REDACTED]	Employer and address: <u>Dallas Fire Rescue Station 38</u>
Preferred Phone: [REDACTED]	
E-mail: [REDACTED]	

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Professional Experience

- **Dallas Fire Rescue Department**
Firefighter/Paramedic – current rank of Lieutenant
Dallas, TX
October 2007- Present
- **Korenvaes Management LLC**
Executive Vice President
Family office of HBK
Dallas, TX
May 2017- Present
- **Matrix Biosurgical Inc.**
Regional Sales & Marketing Manager
Matrix Biosurgical, Inc. is a privately held developer and distributor focusing on the development and commercialization of regenerative technologies and other biotherapies.
San Diego, CA
April 2012 - May 2013
- **Estill Medical Technologies, Inc.**
Analyst & Commercial Advisor
Privately held health tech and medical supply company focused on investing in and commercialization of novel medical devices.
Dallas, TX
August 2009 – September 2010
- **PennyBlack LLC.**
Investment Analyst – Healthcare Sector
Venture Capital investment firm. Responsibilities included market and product analysis for prospective investments in the healthcare & medical device space.
New York, NY
October 2008 – August 2009

Education

- **University of Maryland**
B.A. – Government and Politics
College Park, MD
August 2006
 - Concentrations: International Security Affairs, & Human & Health Sciences
 - Deans List Award Recipient & University Honors Program Participant
- **Collin County Community College**
A.D. – Nursing
McKinney, TX
May 2017

Other Professional Experience

- **Levine & Schmutter CPA, LLP**
Associate
New York City, NY
January 2007 – October 2007
- **University Of Maryland**
Research & Teacher Assistant Roles
College Park, MD
September 2005 – June 2006

Languages: Hebrew & French

Volunteering

- **Akiba Yavneh Academy**
Board of Trustees / Security Committee Chair
Dallas, TX
July 2022 – Present
- **Shaare Tefilla Synagogue**
Security Committee Co-Chair
Dallas, TX
January 2009 – Present
- **Chillum-Adelphi Volunteer Fire Department**
Emergency Medical Technician/ Fire Fighter
Prince George's, MD
June 2005 – July 2006